

Technical Bulletin

Bulletin Number: 521 **Revision Number:** 0.0
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Subject: Scratch removal on media pills due to credit card swipes

Models Affected: Merchant/Bevmax Media: 471, 472, 186, 187, 3800-6, 5800-6

Serial Break: For field machine use only

Reason: To counter the scratch marks left by plastic cards striking the surface of the pill during a transaction. This is an alternate solution to replacing the pill.

Order:



Scratch removal solution: **“Novus 2 fine scratch remover”**
Plastic polish: **“Novus 1 plastic clean & shine”**

-Both solutions can be readily purchased on-line through many outlets (Walmart, Amazon, etc.)

Instructions:

1. Locate area where scratch marks are present. Pour 1-2 drops of scratch cleaner on a dry, lint free rag and softly clean the area of scratches (if you need more of the solution add another 1-2 drops).



2. Once scratches are removed, polish surface with a single spray of plastic clean and shine solution. Wipe and buff coated surface with a dry rag or dry portion of previously used rag.



3. Once complete, surface should be clean of card marks and have a polished, slick surface more resistant to card scratches.